

# How To Order

If your local lumberyard carries our products, you can simply ask their sales team to create a quote for you. However, if you would like to order online, we have made the process as easy as possible. We are always available should have any questions or if you need a team member to walk you through the process.

Call Toll Free 800-205-0128 | Mon - Fri: 8:00am - 08:00pm EST | Sat. - 9am-3pm EST. | Email [sales@fencequarter.com](mailto:sales@fencequarter.com)

## ORDER PROCESS

**Step 1:** Print out the [Measuring Guide](#) (found at FenceQuarter.com -> Resources -> How To) and measure your deck railing openings and count the number of steps you have between each post and record onto the Measuring Guide.

**Step 2:** Create and Apply a location name for each section and record it in the Measuring Guide. Once you have completed this step, you can go to the [website](#), select the style of Deck Railing Insert you want, Click on **Buy Now** and Choose Standard or Custom Sizing, Wood Type and Finishes. Then enter your dimensions from the measuring guide.

*To save your dimensions, please create an account.*

**Tip:** Print out your project and verify your numbers

**Step 3:** Click on **Add to Cart** and follow the prompts. During checkout process you can upload your drawing(s) of your deck. The drawings should include the names you gave to each section when you ordered your deck railing inserts.

**Forgot to upload your drawings?** [Email](mailto:Sales@FenceQuarter.com) your drawings to [Sales@FenceQuarter.com](mailto:Sales@FenceQuarter.com). We will load the drawings into your file and you can access them at any time. Once purchased, Fence Quarter will take it from there and begin to fulfill your order.

### What you will receive immediately:

Once we have received your paid order, we will ship to you the MEASURE NOT, initial hardware, some basic tools that come with your purchase as well as installation instructions.

If you ordered any tools, you will receive them too. If you upgraded to the carbon fiber FAIL NOT Hardware System, you will also receive the Deck Frame part of the Carbon Fiber Fail Not Hardware System. Install your hardware system before your deck railing inserts arrive.

### What's next?

Your final delivery will be the pre-assembled Deck Railing Inserts all packaged up and secured to a wooden pallet. Inspect your railings and follow the installation guide.

**Still have questions?** Email us at [sales@fencequarter.com](mailto:sales@fencequarter.com)



**FENCE QUARTER**  
Fence Products and Tools

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